



## NAVAL SUPPORT ACTIVITY SOUDA BAY

Access to U.S. Naval Support Activity (NSA) Souda Bay is restricted due to its location within the gates of the Hellenic Air Force Base 115 Combat Wing. NSA Souda Bay is a remote, forward-deployed installation with limited ability to sponsor non-permanent party personnel. Only personnel and visitors with specific arrangements are granted access to the Hellenic Air Force installation to reach NSA Souda Bay. Please be advised that installation access guidelines are subject to change at short notice due to operational requirements.

### SERVICES AVAILABLE:

**ID CARD LAB  
MEDICAL CLINIC  
LEGAL OFFICE  
SPACE AVAILABLE FLIGHTS  
CHAPEL  
POST OFFICE  
NAVY EXCHANGE FACILITIES**

For additional information, please contact the  
Visitor Control Center (VCC):  
DSN: 314-266-1189, Comm: +30-282-102-1189,  
E-mail: M-SB-NSA-SB-ID-GD@eu.navy.mil  
Hours of Operation: Monday-Friday from 8 a.m.-3 p.m.  
Closed on U.S. and Greek Holidays



### Base Access Requirements:

#### Active Duty/DoD Civilians/Dependents on Accompanied Orders:

- Access credentials are granted by VCC upon check-in.



#### Dependents Visiting Unaccompanied Sponsors

- Sponsor submits base access request to VCC with department head approval.
- Access requested a minimum of 15 days prior to arrival.



#### DoD Retiree with Valid DoD Identification

- Same-day access for one-day, self-sponsorship only.
- If you reside in the local area, contact the NSA Souda Bay legal department for information about logistics support eligibility at +30-282-102-1203.



#### DoD Civilian on Leave with Valid DoD Identification

- By appointment only.
- Eligible sponsor submits base access request with justification for visit.
- Access requested a minimum of 15 days prior to arrival.



#### Civilian Employees and Contractors

- Coordinate with your sponsoring organization to submit base access request.
- Access requested a minimum of 15 days prior to arrival.

Updated: Feb 28, 2024

## Frequently Asked Questions ( FAQs)

Q: Is access to U.S. Naval Support Activity Souda Bay services open to everyone?

A: No, access to services is restricted due to agreements between the United States and Greece.

Q: Who can use the services at NSA Souda Bay?

A: Usage is based on your Department of Defense ID card status, your affiliation with the installation, and your Greek residency status.

Q: I am an active duty or a Department of Defense civilian with orders. What services can I access?

A: You are eligible for access and all services at the base.

Q: I am the dependent of active duty or Federal civilian personnel and I am listed on their orders. Can I access services?

A: Yes, you are eligible for access and all services at the base.

Q: I am a dependent visiting an unaccompanied sponsor who is permanently attached to NSA Souda Bay. Can I access services?

A: Yes, but your sponsor must submit a base access request form approved by their Department Head or the Installation Executive Officer.

Q: I am a Department of Defense civilian on leave with a valid DOD-ID. Can I access services?

A: Yes, but you must be sponsored to obtain base access. You are eligible for all services except for a post office box and medical services, which are available on a space-available basis.

Q: I am a retiree with a valid DOD-ID. Can I access services?

A: Yes, you are eligible for access and most services. Some services, like a post office box and medical are available on a space-available basis. Access and services are not guaranteed. Please contact base legal for more information at DSN 314-266-1203 or +30-282-102-1203.

Q: I am a reservist on orders. Can I access services?

A: Yes, you have the same access and privileges as active duty personnel.

Q: I am a reservist, not on orders. Can I access services?

A: Yes, but you must be sponsored to obtain base access. You are eligible for all services except for the a post office box and medical services, which are available on a space-available basis.

Q: I have a different situation. Who can I contact for more information?

A: Please contact the Visitor Control Center for further assistance.

Q: What is the contact number for the Visitor Control Center?

A: You can reach VCC at DSN, 314-266-1189, or Commercial, +30-282-102-1189.

Q: I am active duty stationed onboard NSA Souda Bay and want to invite my parents to visit me on base. Is that allowed?

A: Base security policies typically restrict base access to non-Department of Defense (DoD) personnel, including family members; therefore, it is crucial to communicate with your chain of command for further guidance.